VA BRM (Business Reference Model) 2.7 - Conduct Mail Operations Management -----Comment-----Conduct Mail Operations Management includes managing interoffice and interagency mail; USPS and other carrier services; and dealing with any special handling delivery mail **2.7 Conduct Mail Operations** Management 2.7.1 Manage Interoffice 2.7.2 Manage USPS and 2.7.3 Manage Special **Handling and Delivery Mail** and Interagency Mail **Other Carrier Mail** 2.7.1.1 Manage Interoffice 2.7.2.1 Manage USPS Mail 2.7.3.1 Provide Special **Mail Delivery Delivery Courier Services** 2.7.2.2 Manage Mail 2.7.3.2 Provide Special 2.7.1.2 Manage Interagency **Mail Delivery Delivery to USPS Handling Services** 2.7.2.3 Conduct Mail Carrier 2.7.3.3 Provide Special Selection **Delivery Services LEGEND VA Capability VA Service Line** (FIBF) (FIBF) **Business Function** (FIBF)